



LYNDON VETERINARY CLINIC

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Modified Curbside Policy for General Practice Patients

(As of July 26, 2021)

In order to achieve the highest level of safety for our staff and clients alike in the face of the COVID-19 pandemic, we have instituted a modified curbside policy, meaning that **masked clients will now be allowed inside the building for appointments with our doctor. Technician appointments, medication and food pick-ups, and admission appointments will remain curbside.**

When you arrive, please stay in your vehicle and call our office at 315-445-8170 to let us know you're here. Over the phone, a licensed technician will ask you some detailed questions and then will direct you when they're ready for you to meet them at the front entrance with your pet. Please consider our staff's health and wear a mask at all times when interacting with them. Your pet must be secured either with a leash and collar for dogs or sturdy carrier for cats to ensure safe transport.

If your pet is **presenting for an appointment with Dr. Davis**, you will be directed to an exam room by a technician. Unmasked clients, regardless of vaccination status, will not be allowed inside our building.

If your pet is being **admitted for hospitalization or presenting for a technician appointment**, then your pet will be brought inside for treatment at that time and you will be advised as to your next steps.

All medication and food pick-ups will be brought outside to you.

Thank you for your patience and understanding as we continue to navigate changing conditions. Please feel free to contact us to address any questions or concerns you may have.